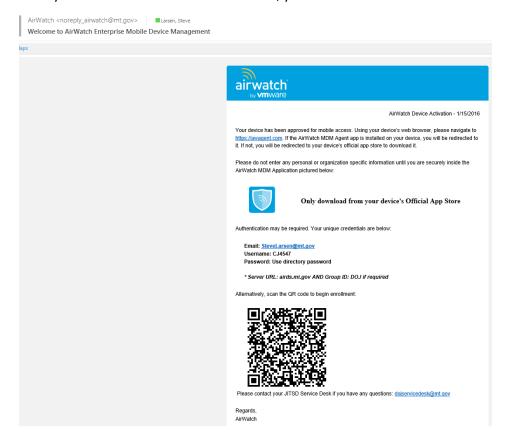
# State Owned Android AirWatch Application Installation

AirWatch Application Installation	
State Owned Android	
Airwatch Agent	1
Samsung Knox	
Remove your previously configured State Email Account	16
AirWatch Self Service Portal	17
AirWatch Notifications	18

# Once your device is enrolled with AirWatch, you will receive an email similar to this:



# You must have a Google account associated with your Android to proceed.

# State Owned Android

# Airwatch Agent

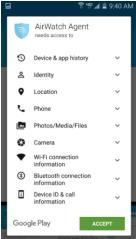
1.) Open Play Store and search for AirWatch Agent



2.) Press Airwatch Agent.



1.) Variable paper france of the second of t



2.)

Press ACCEPT.

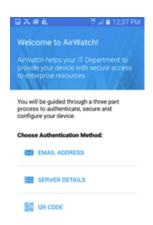


3.) 

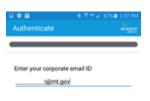
Allow AirWatch Agent to download and install.



4.) 1 24 Press OPEN.



5.) Touch Email Address.

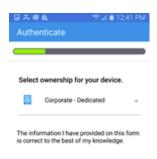




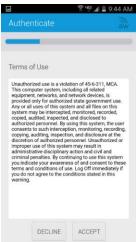
Enter your email address, press CONTINUE.



7.) Enter your State email credentials. Don't preface your C# with state\.



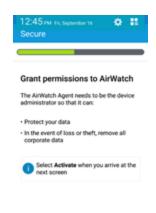
8.) Choose your Device Ownership. **Corporate – Dedicated** is default, press Continue.



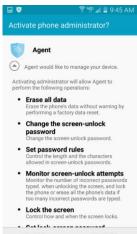
9.) Accept the SOM Terms of Use. These terms of use apply to the entire device.



10.) Press Continue.



11.) Press Continue.



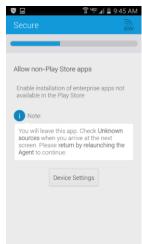
12.) ACTIVATE Press Activate. The AirWatch Agent allows AirWatch Administrators to assist with some features of this State owned device should you need their assistance. These controls and functions are identified in this step.

# Samsung Knox

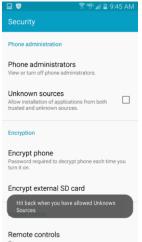
1.)

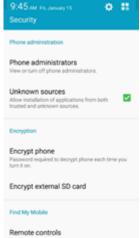
2.)

Samsung Androids requires a non-Play Store helper app call Samsung Knox to allow AirWatch to administer these phones. If you are not configuring a Samsung Android please skip to Device Password.



Press Continue.

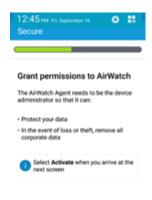




Place a check in the box to allow UnKnown Sources. Remote controls



3.) Remote controls Press OK, then press your device's back button.

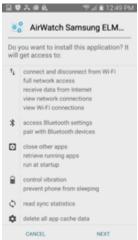


4.) Press Continue.

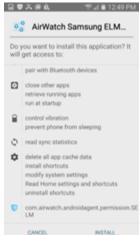


5.)

Press Next.



6.) Press Next again.



7.) CANCEL Press Install.



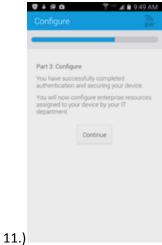
8.) CANCEL ACTIVATE Press Activate.



9.) Place a check in the box next to "I acknowledge that I have read and understood, and agree to all of the terms and conditions above" then press Confirm.



10.) Allow your device to receive Airwatch policies.



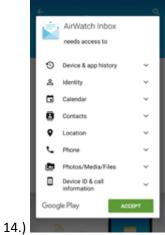
Press Continue.

# AirWatch Inbox

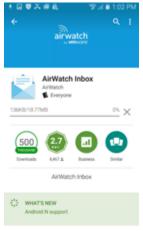
12.) Set up your email screen image missing. Press PLAY STORE.



13.) Press INSTALL.

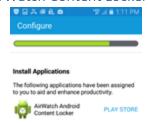


Press ACCEPT.



15.) Allow AirWatch Inbox to download and install.

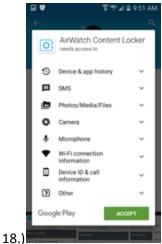
# AirWatch Content Locker



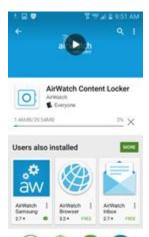
16.) Press PLAY STORE next to "AirWatch Android Content Locker".



17.) Press INSTALL.



Press ACCEPT.



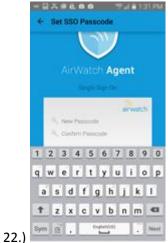
19.) 🐽 🙆 🔼 Allow AirWatch Content Locker to download and install.



20.) 🐽 🙉 🕜 💿 Press your device's back button.



21.) Press Continue.



Enter and Confirm a new eight character alphanumeric passcode, then press SUBMIT.



23.) Press your device's back button.



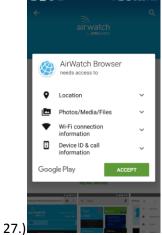
Press your device's back button again.



25.) Go to "Play Store" and search for "AirWatch Browser".



26.) Press INSTALL.



Press ACCEPT.



28.) Press your device's back button until you return to your Home screen.



29.) At this point several new AirWatch Applications will be available on your device when you expand your Apps.



30.) These apps will create shortcuts on one of your home screens. Arrange these applications on your home screen so they are convenient. Inbox, Calendar and Contacts will be most frequently used.



31.) Press Inbox and allow you mail to sync.

# Remove your previously configured State Email Account

If your device was configured with a State email account previously, remove this account.

- 1.) Open your Settings application (Not Google Settings).
- 2.) Scroll down to Accounts.



3.) Touch Accounts to open this section on Galaxy Note 5, and Galaxy S6. Other Android devices have the account types listed at this step, in that case you can step 3 and go to step 4.



4.) Touch the account type that you want to remove. Usually this is, "MicroSoft Exchange ActiveSync".



5.) Touch your email address.



6.) Touch MORE or the 3 vertical dots in the upper left corner. (if niether of these options are available, Some older Android devices allow you scroll to the bottom of this screen to see Remove Account".)

7.) Touch Remove Account.

# AirWatch Self Service Portal

Accessing <a href="https://aircon.mt.gov/MyDevice/">https://aircon.mt.gov/MyDevice/</a> allows customers to perform actions to assist themselves with their AirWatch Registered device(s).

Most used functions of this portal may be:

- Clearing Single Sign On (SSO) or Device Passcodes, if these are forgotten.
- Make Noise causing device to ring the same as calling the devices phone number.
- Enterprise Wiping (removes only the AirWatch Applications), Device Wiping (clears all applications and data) the device if it is lost.
- An example of the basic functions follows:











# BASIC ACTIONS ADVANCED ACTIONS

# Device Query

Request updated information from the device.

#### O Clear SSO Passcode

Clear the SSO passcode for apps on this device. The next SSO app used will prompt to create a password.

#### 

Remotely lock this device to protect data.

#### Enterprise Wipe

Remove corporate settings and data from this device.

#### Make Noise

2.

Help find the device by making it ring.

#### O Clear Passcode

Clear the current passcode from this device.

#### Sync Device

Send updated company settings and data to this device.

#### **Locate Device**

Find the most recent location of this device.

#### 

Lock the SSO for apps on this device. The next SSO app used will prompt for a password.

#### Device Wipe

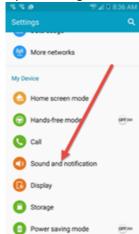
Erase all data and return device to factory settings.

Locate Device is not available since GPS tracking of our devices is not enabled.

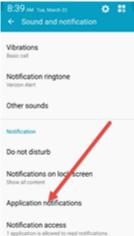
# **AirWatch Notifications**

Notifications for AirWatch Agent and AirWatch Mail can be adjusted after the initial setup of these applications.

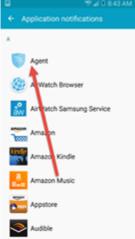
1. Open Settings



**Touch Sound and Notifications** 



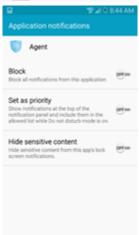
3. Locate and press Application Notifications



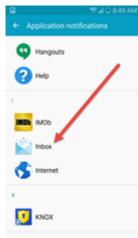
4.

5.

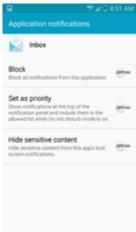
Press Agent



- Adjust Agent Notifications to your needs.
- 6. Press your devices Back hard key then scroll down



7. Press Inbox



8.

Adjust settings to your needs